



Real Security Sets You Free.™

Keypad Locks & Deadbolts

Frequently Asked Questions

Security and Quality

Are Schlage Keypad Locks and Deadbolts as safe and secure as traditional mechanical locks?

Yes. Schlage Keypad Locks and Deadbolts have been engineered with proven commercial technology that meets ANSI Grade 2 standards for safety and security. These locks provide additional security by eliminating the need for you and your family members to carry keys that could be lost or stolen.

Where should I use a keypad lock or deadbolt?

Schlage Keypad Deadbolts are recommended for perimeter doors. Keypad Locks can be used either on perimeter doors or in areas inside your home where you may need extra security, such as doors leading from the garage to home, basement stairs, utility or storage rooms, or home offices.

How do the locks work from the inside of the house or room?

Schlage Keypad Locks are always unlocked from the inside, ensuring a quick, easy exit in an emergency. Keypad Deadbolts have a thumb-turn bolt on the inside that you can choose to leave locked or unlocked when you are at home.

What kind of warranty will I get with a Schlage Keypad Lock or Deadbolt?

Our keypad locks and deadbolts are protected by one of the best warranties in the industry, including a lifetime limited mechanical and finish warranty, and a one-year electronics warranty. For more details go to www.schlage.com



Programming Your Keypad Lock or Deadbolt

What are programming codes and user codes?

There are two codes you will need to use to operate your keypad lock or deadbolt. The programming code is a 6-digit number that must be entered before setting your personal user codes. The user codes are 4-digit numbers that must be entered in order to unlock the lock or deadbolt. Your keypad lock or deadbolt will come with a pre-programmed, random 6-digit programming code and two pre-programmed, random 4-digit user codes that you may change.

Are the pre-programmed codes safe to use?

Yes. The codes are randomly generated and each lock or deadbolt will have a totally unique set of codes. There are one million possible programming code combinations and 10,000 user code combinations. However, you may wish to re-program these numbers to make them easier for you to remember.

What else can I do with user codes to ensure optimum privacy and security?

The use of 4-digit user codes offers many options for protecting your home and family against unauthorized users, while giving you the flexibility to provide access to your home for service persons or other visitors.

- Create up to 19 personalized user codes.
- Create temporary user codes for use by house sitters, repairmen or others; these codes can be deleted when no longer needed.
- Temporarily disable all user codes when they are not needed, such as while you are vacation.
- Change all of the user codes and the programming code if needed.

Is there a way to keep track of all the user codes stored in the lock?

Your lock will come with a Programming/Operating Guide that has a special section for recording your stored codes.

Installation

Can a Schlage Keypad Lock or Deadbolt be used on any door?

Our keypad locks and deadbolts are designed to fit most standard door preps, in both interior and exterior applications. That means the lock can most likely be installed easily on your door with no additional drilling.

Is any special wiring required?

No. Schlage Keypad Locks and Deadbolts operate on a 9-volt battery that is included in the package. There is no need for special wiring.

Does it matter if the door is left- or right-handed?

No. Schlage Keypad Locks and Deadbolts are designed to fit both right- and left-handed doors. Locks and deadbolts with lever-style handles can easily be adjusted to fit whichever direction your door opens.

Power/Operation

Will my lock work if there is a power outage?

Yes. Schlage Keypad Locks and Deadbolts operate on a 9-volt battery that will not be affected by an interruption in your electrical service.

How often should the battery be changed?

An average 9-volt battery should last about three years under normal operating conditions*. However, we recommend changing the battery once every year to ensure optimal performance.

*Extreme heat or cold may affect the battery life.

How can I tell if the battery is getting low?

Schlage Keypad Locks and Deadbolts have a low battery indicator. When you enter a valid user code you will hear a series of high/low beeps and the Schlage button will flash red. Your lock will operate as usual immediately following the alert, and the battery should be replaced as soon as possible.

What if the battery is completely dead?

When this happens the Schlage key will flash red and the lock will not operate. In this case, the mechanical key can be used to unlock the door.

Will the lock need to be re-programmed after the battery is replaced?

No. All settings are retained in the memory, including valid user codes and the programming code.

Other

Are Schlage Keypad Locks and Deadbolts easy to use?

Schlage Keypad Locks and Deadbolts are designed for all members of your family to use. The lighted, blue LED keypad makes the numbered pad easily visible in the dark. The 4-digit user code system is similar to that used by ATMs, so remembering personal codes is simple. However, it is important to read the instructions and work with each member of your family to be sure they know how to operate the lock.

When should the mechanical key be used?

You should use your mechanical key when:

- a) the battery is dead.
- b) the user code is not known.
- c) the lock has failed to operate.

For more information, consult the Programming/Operating Guide or visit www.schlage.com

Can Schlage Keypad Locks be re-keyed to match existing keys?

Yes. Please ask your local home center, hardware store or locksmith for details.

Where can I go to see and try a Schlage Keypad Lock or Deadbolt?

Schlage Keypad Locks and Deadbolts are available through most home centers and hardware stores, or you may ask your builder or contractor for more information. For additional information on where to purchase Schlage Keypad Locks and Deadbolts visit www.schlage.com.

